Summary of Changes to the Auth0 Privacy Policy

This document is to describe the changes we have made to our Privacy Policy (“Policy”) that was published December 31, 2020. We are not changing the manner in which we process personal data. The changes provide more detail and clarification on our current processing activities and update the process by which we notify you of changes to the Policy.

Reorganization and contact updates

We wanted our Policy to be clearer and more informative, so we have:

- Reorganized some of the sections and improved the flow of the Policy, and added more paragraphs where appropriate.
- Updated our contact information and added other company details such as the ICO registration number for Auth0 Limited, UK.
- Redrafted some language and fixed broken links.
- Restructured the Policy format to make it easier to locate and navigate to a specific topic in the Policy.

Clarified Auth0 Inc. and its affiliates’ roles as “controllers”

Auth0 includes its internationally-based affiliates such as Auth0 Limited, UK. We modified the Policy to clarify that the Policy applies where Auth0, Inc. and/or each of its affiliates act as a ‘controller’ of your personal data (or local legal equivalent such as a “Data Controller” in EU and “Business” in California) (e.g. where you apply for a job with an Auth0 affiliate, or where a local marketing team hosts a webinar that you attend or contacts you for direct marketing purposes). See section 1 of the Policy, “What this Policy covers”.

Clarification on how we internally share personal data with Auth0 affiliates

We modified the Policy to clarify that we may share personal data with affiliates acting as service providers (or “data processors”) on behalf of controller entities. In all cases, when we share your personal data (whether to our affiliates or to unaffiliated organizations), we will do so in accordance with applicable laws and with any contractual obligations we have with you directly. See section 4 of the Policy, “Personal data sharing and disclosure”.

New CCPA section for California residents

For individuals who are California residents, we added a new, separate section that more clearly explains our obligations and your rights when we process your personal data. Note that we do not sell your personal data for purposes of the CCPA. See section 13 of the Policy, “Additional information – Residents of California, USA”.

Updating the way we notify you of changes to the Policy

Like all companies, we will need to update the Policy to reflect any changes in our privacy practices, our processing activities, or in the laws or regulations that apply to us. If those changes are substantive we will notify you via a method most appropriate to the change. In most cases we anticipate that we will notify you of significant changes via a prominent notice on the Site or Services, as appropriate. We have cancelled our policy of notifying you of changes to the Policy via email because (a) we do not have email addresses for all users of the Site and the Services, and (b) we believe that email of this type can be intrusive, and a banner display on the Policy is more effective.

For all other changes to the Policy (i.e. changes which are not substantive), we will modify the “Last Updated” date at the top of the Policy whenever we modify the Policy. We encourage you to review the Policy regularly. For additional details, please see section 11 of the Policy, “Changes to this Policy”.

Please contact privacy@auth0.com if you have any questions regarding these changes or other matters relating to the Policy.